



# ENGLISH AT LARGE

*Literacy and Learning for Life*

## **Directory of Community Resources**

### **2006 Edition**

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## **Acknowledgements**

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## **Disclosure of Affiliations**

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# TABLE OF CONTENTS

<b>Title</b>	<b>Page</b>
Intro .....	iii
<b>Resources in Our Communities</b>	
Abuse & Neglect (see also Women’s Resources).....	1
Adult Literacy Practitioner Support .....	2
Adult Literacy Programs Serving the English At Large Service Delivery Area.....	2
Alcohol & Substance Abuse.....	8
Blindness and Low-Vision.....	8
Book Donations .....	8
Child Care .....	9
Children’s Literacy: Advocacy and Tutoring Programs .....	9
MCAS Tutoring.....	10
Computer Donations (to donate, recycle, or purchase).....	11
Consumer Protection .....	11
Councils on Aging .....	11
Counseling .....	12
Dental Health .....	12
Disabilities.....	12
Domestic Violence .....	14
Dyslexia .....	14
Education.....	14
Elder Services .....	15
Employment: General.....	17
Financial Counseling and Assistance .....	18
Fuel Assistance.....	19
Health Insurance.....	20
Homelessness/Housing Services.....	21
Human Services - General.....	22
Immigration/Immigrants’ Rights .....	22
Legal Services .....	24
Literacy .....	28
Mental Health.....	28
Multicultural Networks/Coalitions .....	29
Sexual Assault.....	29
Tax Assistance.....	30
Translation Services.....	30
Women’s Resources.....	32



## Abuse & Neglect (see also Women's Resources)

If someone is in immediate danger, advise them to call 9-1-1 for immediate aid.

Information on clearing Internet surfing history:

- [www.hopeforhealing.org](http://www.hopeforhealing.org)
- [www.earthnet.net/support/general/clear\\_cache.htm](http://www.earthnet.net/support/general/clear_cache.htm)

### Children

Child At Risk Hotline: 800-792-5200 to report abuse or neglect

Childhelp's National Child Abuse Hotline: 800-422-4453

Mass. Citizens for Children: 617-742-8555, [www.masskids.org](http://www.masskids.org), to report child abuse

### Elders/Disabled

Elder Abuse Hotline: 1-800-922-2275 (24 hr)

Disabled Persons Protection Hotline: 800-426-9009

### General

AASRA: 866-922-2772, [www.aasranewengland.com](http://www.aasranewengland.com), support for South Asian women (Woburn and surrounding area)

Asian Task Force Against Domestic Violence: 617-338-2350, Multilingual Hotline: 617-338-2355, [www.atask.org](http://www.atask.org)

Domestic Violence Victim Assistance Program: 978-318-3421 / PO Box 1556, Concord, MA 01742 / email: [dvvap@concordnet.org](mailto:dvvap@concordnet.org) / Web: [www.dvvap.org](http://www.dvvap.org)

Jane Doe, Inc, MA Coalition Against Sexual Assault and Domestic Violence: 617-248-0922 [www.janedoe.org](http://www.janedoe.org)

National Domestic Violence hotline: 800-799-7233, [www.NDVH.org](http://www.NDVH.org), 24 hr English/Spanish hotline

Network for Women's Lives referral service: 978-287-4089

Rape Crisis Center: 1-800-542-5212

REACH Beyond Domestic Violence, Emergency 24-hour hotline-Waltham and surrounding area: 1-800-899-4000 (formerly The Support Committee for Battered Women)

Respond Inc.: 617-623-5900, [www.respondinc.org](http://www.respondinc.org), 24-hour domestic violence hotline (Somerville and 11 other towns)

Saheli: 1-866-472-4354, [www.saheliboston.org](http://www.saheliboston.org), support for South Asian women (Boston, Burlington and surrounding area)

Safelink: 1-877-785-2020, 24 hotline for shelter space, counseling and advocacy services, support groups, [www.casamyrna.org](http://www.casamyrna.org)

Support Group for Women with Controlling Partners: 978-369-0259 or 978-369-2208

Transition House: 617-661-7203, 24 hr crisis hotline, [www.transitionhouse.org](http://www.transitionhouse.org), domestic violence - emergency shelter, transitional living

## Adult Literacy Practitioner Support

Massachusetts Department of Education - Adult and Community Learning Services (ACLS): 781-388-3300, [www.doe.mass.edu/acls](http://www.doe.mass.edu/acls)

MCAE – Massachusetts Coalition for Adult Basic Education: Statewide advocacy organization for Adult Basic Education: 800-339-2498 / 617-778-7971. Kenny Tamarkin, Executive Director: [ktamarkin@mcae.net](mailto:ktamarkin@mcae.net).

SABES Boston: (Adult Literacy Resource Institute): 617-287-4070, [www.sabes.org](http://www.sabes.org)

SABES Northeast (in Lawrence): 978-738-7301

## Adult Literacy Programs Serving the English At Large Service Delivery Area

### Massachusetts Adult Literacy Hotline:

Information & referrals to all literacy programs in the state: 1-800-447-8844 / [www.sabes.org/hotline](http://www.sabes.org/hotline)

		<b>Key:</b>	
<b>CG</b> – Conversation Groups		<b>ESOL</b> – English for Speakers of Other Languages	
<b>ABE</b> – Adult Basic Ed., Basic Reading, Basic Literacy		<b>GED</b> – General Equivalency Diploma Exam Preparation	
<b>ADP</b> – Adult Diploma Program			

<b>TOWN</b>	<b>NAME OF ORGANIZATION</b>	<b>PHONE NUMBER</b>	<b>PROGRAMS</b>	<b>FEES</b>
Acton	Directions in Adult Learning (DIAL)	978-266-2525 or 978-263-6538	ESOL Summer classes	\$192/ semester

<b>TOWN</b>	<b>NAME OF ORGANIZATION</b>	<b>PHONE NUMBER</b>	<b>PROGRAMS</b>	<b>FEES</b>
Bedford	Middlesex Community College, Adult Learning Center <a href="http://www.middlesex.mass.edu">www.middlesex.mass.edu</a>	781-280-3662 or 781-280-3665 or 781-280-3871	ABE Literacy through pre-college, GED, ESOL, computer literacy	Free
Belmont	Belmont Community Education	617-993-5427	ESOL, computer literacy	\$75/6 wks
Belmont	Council on Aging	617-484-5501	ESOL for Belmont seniors and the health aides that work with them	Pay for books. Schlrships available.
Boston	Asian American Civic Association <a href="http://www.aaca-boston.org">www.aaca-boston.org</a>	617.426.9492, ext.223	ABE, ESOL, citizenship, computer literacy	All classes free, except Beginning ESL.
Boston	American Chinese Christian Educational & Social Services (ACCESS) <a href="http://www.chinatownaccess.org">www.chinatownaccess.org</a>	617 426-1070	ESOL, Social services referral	\$5 app. fee \$3 reg. fee \$66/mo tuition
Boston	The Boston Center for Adult Education <a href="http://www.bcar.org">www.bcar.org</a>	617-267-4430	ESOL Computer literacy	Varies by subject
Boston	Boston Chinatown Neighborhood Center <a href="http://www.bcnc.net">www.bcnc.net</a>	617-635-5129	ESOL, citizenship, computer literacy	Free
Boston	Boston Language Institute <a href="http://www.bostonlanguage.com">www.bostonlanguage.com</a>	617-262-3500, ext.242	ESOL, citizenship	Yes
Boston	Boston Public Library (BPL)	617-536-0200	ESOL, ABE, CG	Free
Boston	Dudley Literacy Center (BPL)	617-859-2446	ESOL, ABE, GED, computer literacy, CG	Free
Boston	Catholic Charities – Greater Boston @ the Yawkey Center	617-506-6600, ext. 6630	ESOL, ADP	Free
Boston	Catholic Charities – El Centro de Cardenal Hispanic Adult Basic Literacy and English (HABLA), <a href="http://www.elcentrodelcardenal.org">www.elcentrodelcardenal.org</a>	617-542-9292	ESOL, GED, SP-GED, computer literacy	Free

<b>TOWN</b>	<b>NAME OF ORGANIZATION</b>	<b>PHONE NUMBER</b>	<b>PROGRAMS</b>	<b>FEES</b>
Boston	Chinese Progressive Association <a href="http://www.cpaboston.org">www.cpaboston.org</a>	617-357-4499	ESOL, citizenship	Yes
Boston	Jewish Vocational Services Center for Careers and Lifelong Learning	617-423-8660 ext 3300	ESOL, ABE	Yes
Boston	Literacy Volunteers of MA <a href="http://www.lvm.org">www.lvm.org</a>	617-367-1313	ESOL	Free
Boston	Park Street Church <a href="http://www.parkstreet.org">www.parkstreet.org</a>	617-523-3383, ext. 236 Karen Patschke	ESOL (focus on people staying in US for short period of time)	\$65/\$75 per class reg fee.
Boston	Somali Development Center, Inc. <a href="http://www.sdcboston.org">www.sdcboston.org</a> (Primarily serves Somali-speaking community, but open to all.)	617-522-0700	ESOL, citizenship, computer literacy	Free
Brighton	Literacy Connection	617-746-2100	ESOL, ABE, pre-GED, citizenship	Free
Brighton	One with One, Inc.	617-254-1691	ESOL, computer literacy, job search/readiness	Free
Brookline	Adult and Community Education <a href="http://www.brooklineadulted.org">www.brooklineadulted.org</a>	617-730-2700	ESOL, GED, TOEFL prep, computer, writing, CG Summer classes	Yes
Burlington	Saheli <a href="http://www.saheliboston.org">www.saheliboston.org</a>	866-472-4354 or 978-273-9752	ESOL & other services for South Asian Women	\$25 books
Cambridge	The Cambridge Center for Adult Education <a href="http://www.ccae.org">www.ccae.org</a>	617-547-6789	ESOL	Yes

<b>TOWN</b>	<b>NAME OF ORGANIZATION</b>	<b>PHONE NUMBER</b>	<b>PROGRAMS</b>	<b>FEES</b>
Cambridge	Centro Presente, Education for Empowerment Program <a href="http://www.cpresente.org">www.cpresente.org</a>	617-497-9080 x21	ESOL, computer literacy, citizenship	Cost varies by subject
Cambridge	Community Learning Center <a href="http://www.cambridgema.gov/~DHSP/clc">www.cambridgema.gov/~DHSP/clc</a>	617-349-6363	ESOL, pre-GED, GED, ABE For most programs, must be resident of Cambridge or surrounding communities of Arlington, Belmont or Watertown	Free
Cambridge	Concilio Hispano de Cambridge <a href="http://www.conciliohispano.org">www.conciliohispano.org</a>	617-661-9406	ESOL, GED	Free
Cambridge	Harvard Institute for English Language Programs	617-495-2693	ESOL	Yes
Cambridge	Literacy Project Cambridge Public Library <a href="http://www.cambridge.ma.gov/~CPL/literacy/lithome.html">www.cambridge.ma.gov/~CPL/literacy/lithome.html</a>	617-349-4013	ABE, pre-GED, GED, computer	
Cambridge	Youth Build/Just A Start for High School dropouts aged 17-24	617-492-1460	MCAS Plus Program, GED	All services free; Students receive a stipend.
Charlestown	Bunker Hill Community College <a href="http://www.bhcc.edu">www.bhcc.edu</a>	617-228-2421	ESOL (Basic)	\$100 per Credit
Concord	Concord-Carlisle Adult and Community Education <a href="http://www.ace.colonial.net">www.ace.colonial.net</a>	978-318-1540 (day) or 978-318-1432 (night)	ESOL	Not offering any in 2006-2007
Dorcheser	Haitian Multi-Service Center <a href="http://www.ccab.org/ccab_haitian.htm">www.ccab.org/ccab_haitian.htm</a>	617-506-6600	ABE, ESOL, ADP, citizenship, computer literacy	Free

<b>TOWN</b>	<b>NAME OF ORGANIZATION</b>	<b>PHONE NUMBER</b>	<b>PROGRAMS</b>	<b>FEES</b>
Dorchester	Vietnamese-American Civic Association <a href="http://www.vacaboston.org">www.vacaboston.org</a>	617-288-7344	ESOL, computer literacy, citizenship	Yes
Everett	Everett Literacy Program Everett High School <a href="http://www.sabes.necc.mass.edu/EverettALC/index.htm">www.sabes.necc.mass.edu/EverettALC/index.htm</a>	617-394-2318	ESOL	Free
Framingham	Framingham State College Community ESOL evening program & Intensive English Programs <a href="http://www.framingham.edu/dgce/esl.htm">www.framingham.edu/dgce/esl.htm</a>	508-626-4925	ESOL	\$270 for evening program
Lexington	Grace Chapel <a href="http://www.grace.org/missions/ministry/esl.html">www.grace.org/missions/ministry/esl.html</a>	781-938-9499 or 781-862-6499 x2219	ESOL	\$65 for 1 class, \$95 for 2 classes
Lexington	Lexington Community Education <a href="http://www.lexingtoncommunityed.org">www.lexingtoncommunityed.org</a>	781-862-8043	ESOL, Writing, English Conversation	Yes
Lexington	Lexington Learning Center	781-674-9777	Adults & children, ESOL, 1-1 tutoring	Yes
Lexington	Minuteman Continuing Education <a href="http://www.minuteman.org">www.minuteman.org</a>	781-861-7150 or 781-861-7151	Summer only. In Community Resources/Cont. Education on Web.	Yes
Malden	The Immigrant Learning Center <a href="http://www.ilctr.org">www.ilctr.org</a>	781-322-9777	ESOL, ABE	Free
Malden	High School	781-397-7230	ESOL, ELL	\$12
Maynard	Hudson-Maynard Adult Learning Center	978-897-4203	ESOL, GED, Pre-GED, ABE	Free
Medford	English At Large <a href="http://www.englishatlarge.org">www.englishatlarge.org</a>	781-395-2374	ESOL, ABE, CG in 20 surrounding communities	Free
Medford	Medford Family Network	781-393-2106	ESOL w/ free child care/ Medford Res. only	Free
Medford	Medford Community Education	781-396-5800 x226	ESOL computer	\$125 \$100

<b>TOWN</b>	<b>NAME OF ORGANIZATION</b>	<b>PHONE NUMBER</b>	<b>PROGRAMS</b>	<b>FEES</b>
Somerville	Notre Dame Learning Center	617-628-1601	ESOL	\$3/week plus books.
Somerville	Somerville Center for Adult Learning Experiences (SCALE)	617-625-6600 x6900	ESOL, ABE, pre-GED, GED	Free
Somerville	The Welcome project <a href="http://www.welcomeproject.org">www.welcomeproject.org</a>	617-623-6633	ESOL	
Waltham	Waltham Evening School @ High School	781-314-5572-0978	ESOL, Citizenship, GED, ABE, computer	Yes
Waltham	Power Program <a href="http://www.walthampp.org">www.walthampp.org</a>	781-893-0315, Ext. 5580	ESOL, Citizenship, GED, computer	Most are free
Waltham	WATCH, Inc. <a href="http://www.watchcdc.org">www.watchcdc.org</a>	781-891-6689	ESOL	\$40/sem
Watertown	Project Literacy <a href="http://www.watertownlib.org">www.watertownlib.org</a>	617-924-8797	ESOL, ABE, CG	Free
Woburn	Adult Evening School @ High School	781-937-8222	ESOL, pre-GED, GED	Yes
Woburn	A Plus Language Center	781-933-8790	ESOL	Yes
Woburn	North Suburban YMCA Adult Learning Center at Plympton School	781-935-6499	ESOL	Free
Woburn	Asian American Support and Resource Center (AASRA) <a href="http://www.aasranewengland.com">www.aasranewengland.com</a>	866-922-2772	ESOL, computer, health, immigration, personal/ domestic crises services for South Asian Women	
Woburn	The Career Place	781-932-5523	ESOL for people on TAFDC (public assistance)	free

## Alcohol & Substance Abuse

Mass Dept. of Public Health - Substance Abuse Information and Education  
Referrals and information on evaluation, detoxification, and treatment programs.

- Helpline: 800-327-5050
- [www.state.ma.us/dph/bsas](http://www.state.ma.us/dph/bsas) or [www.helpline-online.com](http://www.helpline-online.com)

Al-Anon: 508-366-0556 info for all groups

Alcoholics Anonymous: [www.alcoholics-anonymous.org](http://www.alcoholics-anonymous.org)

Shelter for recovering alcoholic: call Bristol Lodge 781-893-0108 for info on Sullivan House (Jamaica Plain), Answer House (South Boston).

## Blindness and Low-Vision

(See **Disabilities**)

## Book Donations

### Local

English At Large, Medford: 781-395-2374

Accepts new and used **English literacy books** only, [www.englishatlarge.org](http://www.englishatlarge.org)

Free Books of Boston, Inc.: 781-641-1398, [www.freebooksofboston.org](http://www.freebooksofboston.org)

Book redistribution program. Call for information about donating/receiving used books at public locations in Arlington, MA.

Email: [info@freebooksofboston.org](mailto:info@freebooksofboston.org)

Got Books, Inc.: 978-664-6555, 35 Concord Street, North Reading, MA 01864 /

[www.gotbooks.com](http://www.gotbooks.com)

Medford Public Library, 781-395-7950, 111 High Street, Medford, MA 02155

Friends of the Medford Public Library accepts all books except text books for book sale fundraisers. Bring to front desk or loading dock.

Prison Book Program, [www.prisonbookprogram.org](http://www.prisonbookprogram.org): 617.423-3298

C/o Lucy Parsons Bookstore, 1306 Hancock Street, Quincy, MA 02169

Accepts books for redistribution to prisons. Paperbacks only, no textbooks, romance novels, or computer books.

## International

[www.SABRE.org](http://www.SABRE.org): Sends **new** text books to developing countries.

Hands Across the Water: [www.surplusbooksforcharity.org](http://www.surplusbooksforcharity.org), or email: [literacyforall@yahoo.com](mailto:literacyforall@yahoo.com), Jane Miller, 7 Rodgers Rd., Stoneham, 781-438-4051

Accepts all books including texts and encyclopedias to be sent to developing nations. Several drop off points at various locations - Arlington, Malden, Stoneham, Waltham, Woburn, and Winchester.

## Child Care

Child Care Resource Center: 617-547-1063, Ext. 72; [www.cccinc.org](http://www.cccinc.org), online search for child care

Massachusetts Child Care Resource and Referral Network: 800-345-0131

Provides referrals for licensed child care and subsidies for low-income families.

## Children's Literacy: Advocacy and Tutoring Programs

Advocacy for children with LD and special needs:

Web site: Wright's Law: <http://www.wrightslaw.com/>

National gurus on how to negotiate effectively and advocate for children with special needs.

Also information on education law, special education law and special education advocacy

The Federation for Children with Special Needs: [www.fcsn.org](http://www.fcsn.org),

Massachusetts parents advocacy group; Also contains link to a comprehensive Family Resource database.

Y3K Tutor In Your Home: 781-492-8700, [www.tutorinyourhome.com](http://www.tutorinyourhome.com), provides expertise in tutoring students (pre-K through adult) with special needs –

ADD/ADHD

Asperger's / Autism

Emotional/behavioral

Language disabilities

Gifted

Life skills

Physically disabled

Tourette's

PDD

They also teach regular ed children organizational skills, homework coaching, motivation, home school help, study and time management skills. Also MCAS test preparation.

## Advocacy and/or Tutoring Programs:

TOWN	NAME OF ORGANIZATION	PHONE NUMBER	PROGRAMS	FEES
	KUMON <a href="http://www.kumon.com">www.kumon.com</a> Acton Burlington Belmont Chelmsford Lexington Medford Reading	877-586-6673  978-266-1747 781-354-4080 617-244-9540 978-250-9157 781-863-5390 781-526-5721 781-670-9220	Reading/Math programs	Yes
Lexington	Lexington Learning Center <a href="http://www.lexingtonlearningcenter.com">www.lexingtonlearningcenter.com</a>	781-674-9777	Tutors	Yes
Lexington	Masonic Learning Center <a href="http://www.childrenslearningcenters.org">www.childrenslearningcenters.org</a>	781-862-8518 or 877-861-0528	Tutors for dyslexic children only	Free
Medford	Medford Family Network <a href="http://www.medford.k12.ma.us/mfamnet/famhom.htm">www.medford.k12.ma.us/mfamnet/famhom.htm</a>	781-393-2106	Family literacy resource: contact Marie Cassidy	Free
Medford	Parent Child Home Program @Medford Public Schools	781-393-2122	Preschool children's literacy	Free
Medford/ Stoneham & nearby area	Trusted Tutors <a href="http://www.trustedtutors.net">www.trustedtutors.net</a>	781-438-4442	Tutors for children, K-6, Reading, Writing, Math, LD, etc.	Yes
Stoneham	National Coalition for Educational & Cultural Programs <a href="http://www.ncecp.org">www.ncecp.org</a>	781-279-4658	Tutors Youth up to Middle school	Yes
Waltham	Partnership for Youth <a href="http://www.walthampartnershipforyouth.org">www.walthampartnershipforyouth.org</a>	781-891-4700	Family literacy resource: Marina Bartley	Varies

## MCAS Tutoring

Tutoring Plus: 617-349-6588, ext 422, [www.tutoringplus.com](http://www.tutoringplus.com)

MCAS Pass, [www.mcaspas.com/testmastery/mcas/tutprog.aspx](http://www.mcaspas.com/testmastery/mcas/tutprog.aspx), searchable database of volunteer and private tutors

[www.smarthinking.com](http://www.smarthinking.com), Real-time tutoring for MCAS delivered through the State's Visual Education Program (VES)

[www.mcasmentor.com](http://www.mcasmentor.com), online resources, worksheets, free quizzes

Y3K Tutor In Your Home: 781-492-8700, [www.tutorinyourhome.com](http://www.tutorinyourhome.com). In-home tutoring for MCAS and academic subject support. Expertise in Special Ed and other learning issues. (see Learning Disabilities section)

## Computer Donations (to donate, recycle, or purchase)

CRT Recycling: 1-800-944-7019, [www.recyclingelectronics.com](http://www.recyclingelectronics.com) or [www.crtr.org](http://www.crtr.org), 175 E. Ashland Street, Brockton, MA 02302 (will take used computers from non-profits for free, from individuals for a fee).

Earth911.org: [www.earth911.org](http://www.earth911.org), electronics recycling

Goodwill Industries (to donate PCs): 617-445-1010

MindShare (to donate or purchase a low-cost computer:

617-787-7870, [www.mindsharenewengland.com](http://www.mindsharenewengland.com)

South Africa Development Fund: 617-522-5511, to donate Macs [www.igc.org](http://www.igc.org)

## Consumer Protection

Better Business Bureau: 508-652-4800, [www.bosbbb.org](http://www.bosbbb.org)

Consumer Protection Hotline, Office of the Attorney General: 617-727-8400

## Councils on Aging (see also: Elderly Services)

Acton: 978-264-9643

Arlington: 781-317-3401

Bedford: 781-275-6825

Belmont: 617-484-5501

Boxborough: 978-263-1116, ext. 7

Burlington: 781-270-1950

Carlisle: 978-371-2895

Concord: 978-318-3020

Lexington: 781-861-0194

Lincoln: 781-259-8811

Littleton: 978-952-2362

Medford: 781-396-6010

North Reading: 978-664-5600

Reading: 781-942-9067

Stoneham: 781-438-1157

Wakefield: 781-245-3312

Waltham: 781-899-7228

Wilmington: 978-657-7595

Winchester: 781-721-7136

Woburn: 781-937-7899

## Counseling

(see **Mental Health**)

## Dental Health

Dental Clinic for the Community: 617-928-7360

Mt. Ida College, Newton, MA

Provides dental services at affordable reduced rates.

Dental Hygiene Clinic

Middlesex Community College: 978-656-3250

Lowell, MA 01852

Reduced fee for cleaning only

Dentistry for All – Massachusetts Dental Society

Reduced rate for dental care from area dentists for low-income individuals.

Call for application: 800-342-8747

[http://www.massdental.org/public/dfa.cfm?doc\\_id=31](http://www.massdental.org/public/dfa.cfm?doc_id=31)

MassDentists CARE – Massachusetts Dental Society: 800-342-8747, ext.200

Reduced rate for dental care for low-income individuals – multiple sites. Free care

offered for dental volunteers. [http://www.massdental.org/public/care/.cfm?doc\\_id=1604](http://www.massdental.org/public/care/.cfm?doc_id=1604)

Tufts University School of Dental Medicine: 617-636-6791

General Dental clinic

## Disabilities

(See also: **Learning Disabilities** and **Legal Services**)

## Blindness

Boston Public Library ACCESS Center: 617-536-5400 ext. 2295 or 617-859-2295  
Copley Square, Boston

The ACCESS Center is devoted to providing free access to library materials for persons with disabilities. It is always staffed when the library is open. ESOL and literacy materials are in the same area of the library. There are Kurzweil machines available: the machines can read any text aloud to print-impaired persons. Talking books, large print, Braille periodicals.

Carroll Center, Newton: 617-969-6200, Contact: Rabih Dow

Nonprofit which serves persons of all ages who are blind or visually impaired. Mr. Dow can give you information about approaches to teaching literacy skills to blind ESOL students.

Massachusetts Commission for the Blind: 617-727-5550

Make sure your blind or vision impaired students are involved with the Massachusetts Commission for the Blind, a state program that provides free services. [www.mass.gov/mcb](http://www.mass.gov/mcb)

Perkins School for the Blind, Watertown: 617-924-3434

Contact: Outreach Services 617-972-7432

The Perkins School has a free lending library of materials for print handicapped individuals including books on tapes. They can send them through the mail for free. Materials are available in English and there are some Russian books on tape, too. [www.perkins.org](http://www.perkins.org)

Reading for the Blind and Dyslexic: 866-732-3585

For individual membership, the fee is \$100 for the first year of membership, then \$35/year after that. Members may borrow materials for free; return postage is free. On-line reference librarian available: [www.rfbd.org](http://www.rfbd.org)

## Deafness

D.E.A.F., Inc. Voice/TDD: 617-254-4041

215 Brighton Avenue, Allston, MA 02134

Provides specialized deafness-related services in many areas including education, literacy, ESOL, evaluation, employment, deaf-blindness, communication, and independent living. [www.deafinonline.org](http://www.deafinonline.org)

## General

Massachusetts Office on Disability

1 Ashburton Place

Boston, MA 02108

Voice/TDD: 617-727-7440 Voice/TDD: 800-322-2020

Provides information, technical assistance, and advocacy for people with disabilities, including learning disabilities. [www.mass.gov/mod](http://www.mass.gov/mod)

Massachusetts Rehabilitation Commission:

800-245-6543 or 617-204-3600

TDD: 800-223-3213  
 Fort Point Place  
 27-43 Wormwood Street  
 Boston, MA 02210

Services include vocational rehabilitation, independent living programs, employment services, van and home modifications, and home care assistance for people with disabilities, including learning disabilities; will serve people with jobs or seeking jobs.

[www.mass.gov/mrc](http://www.mass.gov/mrc)

Also: Disabled Persons Protection Hotline 800-426-9009

MBTA “The Ride”: 617-222-5123 or 800-533-6282  
 TTY 617-222-5415  
 10 Park Plaza  
 Boston, MA 02116

Provides van or car pick-up for those who cannot use general public transportation due to physical or mental disability. To use The Ride, you must complete an application and become eligible, physician’s signature required. [www.mbta.com](http://www.mbta.com)

Special Education Resources on the Internet (SERI)

A collection of internet accessible information resources of interest to those needing information on special education, general disabilities, learning disabilities, etc.

<http://seriweb.com>

## Domestic Violence

If someone is in immediate danger, advise them to call 9-1-1 for immediate aid.

See **Women’s Resources** and **Abuse & Neglect**

## Dyslexia

(see **Learning Disabilities**)

## Education

(See also: **Adult Literacy**, **Learning Disabilities**, and **Literacy**)

Cambridge College – Health Care Certificates:

[www.cambridgecollege.edu/community/programs.cfm](http://www.cambridgecollege.edu/community/programs.cfm). Graduate certificate in health care management available. Undergraduate health care certificate programs include:

- Medical interpreter
- Human services interpreting
- Mental health interpreter

- Medical coding
- Medical administrative assistant
- Human service assistant/case manager

TERI College Access: (formerly the Higher Education Information Center): 877-332-4348,  
<http://www.tericollegeaccess.org/>

Information for prospective learners seeking training programs, college courses, scholarships

TOEFL Preparation: [www.ets.org](http://www.ets.org),

Information on the Test of English as a Foreign Language (for people who wish to enter college.

GED Hotline: 1-800-626-9433

General information and referrals to local test centers.

GED Testing Service (now American Council on Education) [www.gedtest.org](http://www.gedtest.org) or  
[www.acenet.edu/AM/Template.cfm?Section=GEDTS](http://www.acenet.edu/AM/Template.cfm?Section=GEDTS)

GED Preparation Site: Literacy Link at <http://litlink.ket.org/>

GED, pre-GED, online lessons

Test Prep Review: [www.testprepreview.com/](http://www.testprepreview.com/) has free practice tests and test prep resources for the GED, TABE, TOEFL, and 20 other standardized tests.

## Elder Services

(see also: **Councils on Aging**)

FirstGov for Seniors:

<http://www.seniors.gov>, takes you to [www.firstgov.gov/Topics/Seniors.shtml](http://www.firstgov.gov/Topics/Seniors.shtml), Web site for senior citizens explaining government services

Massachusetts Executive Office of Elder Affairs: 617-727-7750 or 800-243-4636

Resources for Massachusetts seniors. <http://www.800ageinfo.com>

Minuteman Home Care: 978-263-8720

Minuteman Senior Services

888-222-6171 or 781-272-7177 or 978-263-8720

[www.minutemansenior.org](http://www.minutemansenior.org)

Mystic Valley Elder Services

781-324-7705 or 1-800-AGE-INFO

[www.mves.org](http://www.mves.org)

Springwell, Inc. 617-926-4100  
 Serves Belmont, Brookline, Needham, Waltham, Watertown, Wellesley, Weston  
<http://www.springwell.com>

## Employment: Adult Literacy, Education, and Non-Profit

### Adult Literacy Employment Only:

Adult Literacy Resource Institute: 617-287-4070, [www.alri.org](http://www.alri.org)

Note: In late 2006, will become: [www.sabes.org/boston](http://www.sabes.org/boston)

### Non Profit Employment (may include adult literacy):

<a href="http://www.nonprofitjobscoop.org">www.nonprofitjobscoop.org</a>	Nonprofit Jobs Cooperative
<a href="http://www.idealists.org">www.idealists.org</a>	Idealist career and volunteerism web site
<a href="http://www.philanthropy.com/jobs">www.philanthropy.com/jobs</a>	Chronicle of Philanthropy magazine
<a href="http://www.Nonprofitoyster.com">www.Nonprofitoyster.com</a>	Online nonprofit job listings
<a href="http://www.nonprofitcareer.com">www.nonprofitcareer.com</a>	Nonprofit Career Network
<a href="http://www.nonprofitquarterly.org">www.nonprofitquarterly.org</a>	Non-profit Quarterly
<a href="http://www.agmconnect.org">www.agmconnect.org</a>	Associated Grant Makers
<a href="http://www.state.ma.us/hrd">www.state.ma.us/hrd</a>	Human Resources Division, State of MA
<a href="http://www.careernet.4jobs.com">www.careernet.4jobs.com</a>	4Jobs.com
<a href="http://boston.craigslist.org/npo">http://boston.craigslist.org/npo</a>	Boston's Craig's List
<a href="http://www.monster.com">www.monster.com</a>	Monster
<a href="http://www.chronicle.com/jobs">www.chronicle.com/jobs</a>	Chronicle of Higher Education magazine
<a href="http://www.nptjobs.com/search">www.nptjobs.com/search</a>	Non-profit Times jobs
<a href="http://www.energizeinc.com/jobs.html">www.energizeinc.com/jobs.html</a>	Jobs in volunteer management
<a href="http://www.associationjobboards.com">www.associationjobboards.com</a>	Association Job Boards
<a href="http://www.nonprofitjobs.org">www.nonprofitjobs.org</a>	Community Career Center
<a href="http://www.hireculture.org">www.hireculture.org</a>	Massachusetts Cultural Council
<a href="http://www.socialservice.com">www.socialservice.com</a>	Social Service Jobs

### Education Employment

#### (includes ESL, literacy, K-12 and college jobs):

<a href="http://www.doe.mass.edu/jobs">www.doe.mass.edu/jobs</a>	Jobs at Mass. Dept. of Education
<a href="http://www.doe.mass.edu/mecc">www.doe.mass.edu/mecc</a>	Mass. Educators Career Center
<a href="http://www.eslemployment.org">www.eslemployment.org</a>	ESL employment web site

<a href="http://www.educationamerica.net">www.educationamerica.net</a>	Education postings for U.S. & abroad
<a href="http://www.englishjobmaze.com">www.englishjobmaze.com</a>	ESL/ EFL jobs worldwide
<a href="http://www.higheredjobs.com">www.higheredjobs.com</a>	Education postings
<a href="http://www.recruitingteachers.org">www.recruitingteachers.org</a>	Natl Teacher Recruitment Clearinghouse
<a href="http://www.teachers-teachers.com">www.teachers-teachers.com</a>	Education postings
<a href="http://www.wanttoteach.com">www.wanttoteach.com</a>	Education postings
<a href="http://www.teachwave.com">www.teachwave.com</a>	Education postings

## Employment: General

Career Collaborative: 617-424-6616, [www.careercollaborative.org](http://www.careercollaborative.org)

The Career Collaborative in Boston is a private non-profit. It provides a free 2-week workshop for people who need to update their job hunting, resume and interviewing skills. They also do intensive support and follow-up for 2 years and are very successful in helping the people chosen for the program. You must be between 22 and 55, and looking for a full-time job. You must have a need to update your job hunting skills, such as someone who has been laid off from a job that they had for many years.

MA Department of Workforce Development: 617-626-6800

Information on unemployment issues, free training programs, use of JobQuest to find a job: [www.mass.gov/det](http://www.mass.gov/det)

Mass Rehab (Massachusetts Rehabilitation Commission): 800-245-6543,  
[www.mass.gov/mrc](http://www.mass.gov/mrc)

Mass Rehab is a government agency that serves individuals with disabilities, including individuals with Learning Disabilities. To be eligible for this program, you must say at the outset that you are seeking work. Individuals must use their local Mass Rehab office and should call the 800 number to find out which office can serve them.

Operation A.B.L.E.: 617-542-4180

Information on unemployment issues and free training programs  
[www.operationable.net](http://www.operationable.net)

## One Stop Career Centers:

Massachusetts has a system of regional "One Stop Career Centers", private career centers with publicly-funded contracts to provide some free and low-cost career services. You do not have to live within a specific service delivery area in order to use any of the centers. To receive services, you can go to any center that is convenient.

*(Career Centers listed on next page...)*

**Career Source**

Fresh Pond Mall  
186 Alewife Brook Parkway, Suite 310  
Cambridge, MA 02138

Phone: 617-661-7867  
Toll free: 888-454-9675  
TTY: 800-439-2370

Web: [www.yourcareersource.com](http://www.yourcareersource.com)

Hours: Monday, Tuesday, Thursday and Friday, 8:30 am – 4:30 pm  
Wednesday, 8:30 am - 8:30 pm

**Employment and Training Resources**

288 Walnut Street  
Suite 130  
Newtonville, MA 02460

Phone: 617-928-0530

Hours: Monday, 8:00 am - 6:30 pm  
Tuesday - Friday, 8:00 am - 5:00 pm

**The Career Place**

Trade Center Park  
100 Sylvan Road  
Suite G-100  
Woburn, MA 01801

Phone: 781-932-5500  
Toll Free: 888-273-WORK

Web: [www.careerplacejobs.com](http://www.careerplacejobs.com)

Hours: Monday, Wednesday, and Friday, 8:30 am - 5:30 pm  
Tuesday and Thursday, 8:30 am - 7:30 pm  
Saturday, 9:00 am - 1:00 pm

**Financial Counseling and Assistance**

Mass Resources: [www.massresources.org](http://www.massresources.org)

Information on financial assistance available in MA. for: Child care, employment, energy assistance, food, health care, housing, homelessness, legal assistance, tax credits and transportation.

Dept of Transitional Assistance: 617-629-1400, [www.mass.gov/dta](http://www.mass.gov/dta)

One Davis Square, Somerville, MA 02144

Apply for food stamps, MassHealth (Medicaid), Emergency Aid to Elders, Disabled and Children. For low-income people.

Social Security Administration: 800-772-1213 or 617-591-8031  
 Rm. 215, Malden Govt. Center, 200 Pleasant St., Malden, MA 02148,  
 Provides Retirement, Disability, Medicare, Survivor Benefits. Also Supplement Security  
 Income (SSI) for low-income elderly or disabled.

Tri-City Community Action Program – Tri-Cap: 781-322-4125 [www.tri-cap.org](http://www.tri-cap.org)  
 Advocacy offers shelter and referral for shelter, income, clothing and health care.

## Food Assistance

Fair Foods, Inc.: 617-288-6185, Food for \$1.00 per bag, no ID required. Multiple sites, BYO  
 bag, on public transportation in Revere.

Food Source Hotline (Project Bread): 800-645-8333 or 617-523-7000

Provides information regarding food stamps, food pantries and free meal sites

Food Stamps (MA) 800-249-2007 [www.mass.gov](http://www.mass.gov)

800-645-8333, [www.fns.usda.gov/fsp](http://www.fns.usda.gov/fsp)

Project Bread: 617-723-5000, [www.projectbread.org](http://www.projectbread.org),  
 Information on federal nutrition programs including school breakfast.

Project Hope: Emergency services for low-income women with children: Food pantry located at  
 45 Magnolia Street, Dorchester, MA / 617-442-1880 / [info@prohope.org](mailto:info@prohope.org) / [www.prohope.org](http://www.prohope.org)

SERVE New England: 508-436-7663, 888-742-7363, multiple sites, discounter food in exchange  
 for 2 hr/month community service

Local sites: Acton Community supper 978-263-5077

Waltham SERVE 508-879-9881

WIC: 800-942-1007, [www.wicprogram.org](http://www.wicprogram.org)

Provides information and free food for pregnant women, mothers w/infants and children  
 under five.

## Fuel Assistance

If on public assistance, many utility companies provide discounts:

Bay State Gas/Northern Util. 800-882-5454

Key Span – Boston 800-732-3400

N Star Elec 800-592-2000

N Star Gas 800-592-2000

Mass Elec 800-322-3223

To locate program for a specific MA community: <http://www.massdhcd.com> - listing codes to locate energy assistance agency

The Good Neighbor Energy Fund (Salvation Army) : 617-542-5420, ext.511, [www.magoodneighbor.org](http://www.magoodneighbor.org), for limited income households, not otherwise eligible for fuel assistance in area codes 617/508/781/978

Community Teamwork: 978-459-6161  
Fuel assistance serving Arlington, Bedford, Belmont Burlington, Carlisle, Lexington and Waltham

Low Income Home Energy Assistance Program (LIHEAP): 617-573-1400, provides eligible households with help in paying winter heating bills.

South Middlesex Opportunity Council (SMOC): 508-620-1230  
Energy and Fuel Assistance Program serving Acton, Boxborough, Concord, Lincoln and Littleton

Tri Cap: 781-322-6284  
Serving Everett, Malden, Medford, Melrose, Stoneham, Winchester, Woburn  
Eligibility based on family size and income

Citizens Energy: 1-617-338-6300, [www.citizensenergy.com](http://www.citizensenergy.com) Serves elderly and low-income with subsidized oil and gas.

## Health Insurance

Access to Health Care in Massachusetts: [www.mass.gov/Eeohhs2/docs/dhcfp/pdf/access.pdf](http://www.mass.gov/Eeohhs2/docs/dhcfp/pdf/access.pdf)

Children's Medical Security Plan (CMSP): 800-909-2677,  
For those MA children under 19 years of age who don't qualify for MassHealth (basic health insurance), [www.mass.gov/dph/fch/cmsp.htm](http://www.mass.gov/dph/fch/cmsp.htm)

Citizen's Health: 617-951-0465  
Discount prescriptions/health Insurance for people with low-income

Health Care for All Helpline, 800-272-4232, [www.hcfama.org](http://www.hcfama.org), Excellent resource for general information

MA Dept. of Public Health (MDPH): 866-627-7968  
**Find a flu shot:** [www.mass.gov/dph/flu](http://www.mass.gov/dph/flu)

Medicare information: 781-221-7070  
MA Medicare/Medicaid Outreach and Education Program (MORE) is in partnership w/ SHINE (Serving Health Information Needs of Elders) to reach Limited English proficiency elder population.

Mass Health (Medicaid): 1-800-841-2900, [www.mass.gov/masshealth](http://www.mass.gov/masshealth)

Mayor's Health Line (City of Boston Public Health Commission): 617-534-5050 or 800-847-0710, Health insurance information and referral.

Commonwealth of MA – Dept. of Public Health: [www.mass.gov/dph](http://www.mass.gov/dph)  
general health topics

## Homelessness/Housing Services

Bristol Lodge – 24 hr availability, Waltham: 781-893-0108

Bristol Lodge offers separate shelters for adult men and women, and also serves as a conduit to the following shelters:

- Hestia's House – Waltham: 781-893-6948 Shelter for mothers with children
- Mary's house: 781-647-9957 Family shelter
- Olivia's: 781-894-0617 Shelter for mothers with children
- Sandra's Lodge: 781-899-7311 Shelter for mothers with children

City of Boston Emergency Shelter Commission: lists of area shelters:

[www.cityofboston.gov/shelter](http://www.cityofboston.gov/shelter)

Commonwealth of MA – listing of state agencies, [www.state.ma.us/massgov.htm](http://www.state.ma.us/massgov.htm)

Dept. of Transitional Assistance: 800-841-2900

Will have more information about shelters but if you're working may not qualify for financial assistance

Homes for Families: Advocacy organization for the homeless. 617-227-4188 /

[info@homesforfamilies.org](mailto:info@homesforfamilies.org) / [www.homesforfamilies.org](http://www.homesforfamilies.org)

Mass. Coalition for the Homeless: 781-595-7570, [www.mahomeless.org](http://www.mahomeless.org)

Furniture Bank (Lynn): 781-595-7570

to make a furniture donation, ext.13

to request furniture or refer a client, ext.11

Project Hope: Emergency services for low-income women with children. Family shelter

available. Main office: 550 Dudley Street, Roxbury, MA 02119 / 617-442-1880 /

[info@prohope.org](mailto:info@prohope.org) / [www.prohope.org](http://www.prohope.org)

Somerville Coalition for the Homeless: 617-776-6661

Cross St. Family Shelter: 617-776-6661 (Somerville)

Somerville Homeless Coalition Adult Shelter: 617-623-3534

St. Patrick's Shelter: 617-625-1920

Medford Family Life Education Center: 781-391-9116, Transitional shelter

Transition House: 617-661-7203, emergency shelter, transitional and permanent housing,  
[www.transitionhouse.org](http://www.transitionhouse.org)

Traveler's Aid Family Services Referral Line: 617-542-7286, After 5 pm weekdays and  
 anytime on weekends – Family Emergency Shelter 617-635-4500 (via Mayor's hotline)

Tri-City Family Shelter, Malden: 781-324-1303

## Human Services - General

**Note: Call your local city or town hall or the reference librarian at your local public library for more information about services in your community.**

Executive Office of Health and Human Services, [www.masscares.org](http://www.masscares.org)

United Way's First Call for Help: 877-211-6277, Mon-Fri 8 a.m.-8 p.m.

Referral assistance for:

Basic subsistence – food, housing, temporary financial aid, transportation, criminal justice, legal services, education programs and services, health care services and facilities, income security, individual and family life, mental health and counseling, organizational and community services.

Travelers Aid Family Services Boston: 617-542-7286, [www.travelersaid.org](http://www.travelersaid.org)

Helps solve problems of travelers from all over the country and world, connects people with complex or routine needs to appropriate resources.

National Student Partnerships:

617-623-6111, ext. 224, One Davis Square, Somerville, MA

617-349-6338 or 617-349-6342, Cambridge, MA

General referral organization run by Tufts students. Referrals to legal assistance, educational programs and public benefits, [www.nspnet.org/contactus](http://www.nspnet.org/contactus)

## Immigration/Immigrants' Rights

(see also **Legal Services**)

Asian American Support and Resource Agency (AASRA): 866-922-2772

American Immigration Lawyers Association: [www.aialawyer.com](http://www.aialawyer.com), to locate an immigration lawyer

American Civil Liberties Union: 617-482-3170, [www.aclu.org](http://www.aclu.org), know your rights, [www.aclu.org/immigrants](http://www.aclu.org/immigrants) - immigration issues

American Friends Service Committee, [www.afsc.org](http://www.afsc.org), click on issues, then immigrants rights

Asian American Civic Association: 617-426-9492  
website: [www.aaca-boston.org](http://www.aaca-boston.org); immigration counseling

International Institute of Boston: 617-695-9990  
[www.iiboston.org](http://www.iiboston.org); immigration counseling.

U.S. Citizenship and Immigration Services (USCIS, formerly the INS)  
<http://uscis.gov>, 1-800-375-5283. There is one Application Support Center in MA: 170  
Portland St., Boston, MA 02144 open Tuesday through Saturday from 8 am to 4 pm.

Massachusetts Immigration and Refugee Advocacy Coalition (MIRA): 617-350-5480,  
[www.miracoalition.org](http://www.miracoalition.org), advocacy only – no services.

Catholic Charities: 617-451-7979, 75 Kneeland St., Boston, MA 02111; immigration counseling,  
legal and interpreter services, refugee resettlement, walk-in clinic w/ \$40 consultation (30 min),  
[www.catholiccharities.org](http://www.catholiccharities.org)

## Learning Disabilities

(see also **Disabilities**)

Children's Hospital, The Learning Disabilities Program, Boston:  
617-355-6388

Communication Therapy Association, Arlington: 781-646-3899  
Evaluation, language therapy and tutoring.

Cotting School, Lexington: 781-862-7323  
For children w/ physical disabilities and moderate to severe learning disabilities

Lindamood-Bell Learning Process, Arlington: 781-643-4567  
Fee-based learning programs range from learning disabilities to giftedness. All ages.,  
[www.lbl.com](http://www.lbl.com)

### MGH Programs:

Massachusetts General Hospital (MGH) Learning Disabilities Evaluation Unit:  
617-726-2664 (seen by neurologist for evaluation)

Massachusetts General Hospital (MGH) – Learning and Developmental Disabilities,  
Evaluation and Rehabilitation Services (LADDERS): 781-449-6074

Massachusetts General Hospital (MGH), Reading Disabilities Unit: 617-726-2764, Tutors  
adults with dyslexia

Recording for the Blind and Dyslexic: 617-577-1111

Web site: [www.rfld.org](http://www.rfld.org)

The Carroll School, Lincoln: 781-259-8342

For children diagnosed with dyslexia and language-based learning differences.

## Legal Services

(see also **Immigration/Immigrants' Rights**)

Request Emergency Interpreter Hotline: 800-249-9949, 8:45 a.m.-5 p.m.  
EMERGENCIES ONLY

American Immigration Lawyers Association, [www.aialawyer.com](http://www.aialawyer.com), has a search to locate an immigration lawyer

Boston Bar Association: 617-742-0625

Lawyer Referral Service: 800-552-7046

Asian American Civic Association: 617-426-9492

Centro Presente: 617-497-9080, for Central American Community

Commission Against Discrimination: 617-727-3990

Disability Law Center, Boston: 617-723-8455

Free information for persons with disabilities.

## District Attorney Programs

Middlesex County Domestic Violence Unit: 617-629-0222

Suffolk County Domestic Violence Unit: 617-725-8760

Greater Boston Legal Services: 617-371-1234

Massachusetts Bar Association Lawyer Referral Service: 800-392-6164 or 617-542-9103, 617-338-0500

Maximum \$25 fee for initial half-hour consultation.

Massachusetts Law Reform Institute: 617-357-0700 – represents low-income

Massachusetts Legal Assistance: 617-367-8544

South Middlesex Legal Services: [www.smlegal.org](http://www.smlegal.org) / 354 Waverly Street, Framingham / 508-620-1830: Provides free civil representation to low-income people who live in 36 towns between routes 128 & 495. 354 Waverly Street in Framingham.

Their service area overlaps with the English At Large service area for the following towns: Acton, Bedford, Carlisle, Concord, Lexington, Lincoln.

## Library Services: Local Library Networks

Boston Public Library (BPL): 617-536-5400, [www.bpl.org](http://www.bpl.org),

The Copley Square Branch of the BPL has the most extensive Literacy Collection in the state.

The Dudley Literacy Center in Roxbury offers a wide range of print and media resources for the adult literacy community as well as workshops and classes:

[www.bpl.org/branches/dudleylrc.htm](http://www.bpl.org/branches/dudleylrc.htm)

Central Massachusetts Regional Library System (CMRLS): 508-757-4110, [www.cmrls.org](http://www.cmrls.org)

Merrimack Valley Consortium (MVC): [www.mvlc.org](http://www.mvlc.org)

Note: The Lawrence Branch of MVC has an extensive Literacy Collection.

Minuteman Library Network (MLN): [www.min.lib.us](http://www.min.lib.us)

North of Boston Library Exchange (NOBLE): [www.noble.net.org](http://www.noble.net.org)

**Note:** The following NOBLE branches have literacy books available: Bunker Hill Community College, Middlesex Community College and Northern Essex Community College.

## Library Services: Branches

Acton Memorial Library (MLN, LIT)  
486 Main Street (Route 27)  
Acton, MA 01720  
978-264-9641

Arlington: Robbins Library (MLN, LIT)  
700 Massachusetts Avenue  
Arlington, MA 02476  
781-316-3200

### Key:

**MLN** – Minuteman Library Network  
**MVC** – Merrimack Valley Consortium  
**LIT** – Library is known to have a Literacy Collection  
**CMRLS** – Central Mass Regional Library System  
**NOBLE** – North of Boston Library Exchange

Arlington: Fox Branch Library (MLN)  
175 Massachusetts Avenue  
East Arlington, MA 02474  
781-316-3198

Bedford Free Public Library (MLN)  
7 Mudge Way  
Bedford, MA 01730  
781-275-9440

Belmont Memorial Public Library (MLN)  
336 Concord Avenue  
Belmont, MA 02478  
617-489-2000

Boxborough: Sargent Memorial Library (CMRLS)  
427 Massachusetts Ave.(mailing address)  
Boxborough, MA 01719  
978-263-4680

Burlington Public Library (MVC)  
22 Sears Street  
Burlington, MA 01803  
781-270-1690

Carlisle: Gleason Public Library (MVC)  
22 Bedford Road  
Carlisle, MA 01741  
978-369-4898

Concord Free Public Library (MLN)  
129 Main Street  
Concord, MA 01742  
978-318-3301

Concord: Loring Fowler Memorial Branch Library (MLN)  
1322 Main Street (Route 62)  
Concord, MA 01742  
978-318-3350

Lexington Cary Memorial Library (MLN, LIT)  
1874 Massachusetts Avenue  
Lexington, MA 02420  
781-862-6288

Lexington: East Lexington Branch Library (MLN)  
735 Massachusetts Avenue  
Lexington, MA 02420  
781-862-2773

Lincoln Public Library (MLN)  
3 Bedford Road  
Lincoln, MA 01773  
781-259-8465

Littleton: Reuben Hoar Public Library (MVC)  
41 Shattuck Street  
Littleton, MA 01460  
978-486-4046

Medford Public Library (MLN, LIT)  
111 High Street  
Medford, MA 02155  
781-395-7950

North Reading: Flint Memorial Library (MVC)  
147 Park Street  
North Reading, MA 01864  
978-664-4942

Reading Public Library (NOBLE)  
64 Middlesex Avenue  
Reading, MA 01867  
978-944-0840

Stoneham Public Library (NOBLE)  
431 Main Street  
Stoneham, MA 02180  
781-438-1324

Wakefield: Lucius Beebe Memorial Library (NOBLE)  
345 Main Street  
Wakefield, MA 01880  
781-246-6334

Waltham Public Library (MLN, LIT)  
735 Main Street  
Waltham, MA 02451  
781-314-3425

Wilmington Memorial Library (MVC)  
175 Middlesex Avenue  
Wilmington, MA 01887  
978-658-2967

Winchester Public Library (MLN, LIT)  
80 Washington Street  
Winchester, MA 01890  
781-721-7171

Woburn Public Library (MLN, LIT)  
45 Pleasant Street  
Woburn, MA 01801  
781-933-0148

## Literacy

(see also Adult Literacy and Learning Disabilities)

National Literacy Hotline 800-228-8813

## Mental Health

**Emergency crisis: call 9-1-1.**

BU Medical Center (Psychiatry): 617-414-6840

Community Health Connections – Fitchburg: medical, dental, mental health: 978-665-5950

Crisis Intervention Services: 800-540-5806 or 781-860-0570

1040 Waltham Street

Lexington, MA 02421

The 24-hour Crisis Team is available for consultation, information and referral, psychiatric crisis intervention, emergency outreach evaluations, and hospital/respite prescreening.

[www.edinburgcenter.org](http://www.edinburgcenter.org)

The Eliot Center: The outpatient mental health facility at Emerson Hospital in Concord. Serves the Acton & Concord areas. Fees on a sliding scale. Patients are matched with a mental health professional 2-3 weeks after intake. [www.eliotchs.org](http://www.eliotchs.org) / 978-369-1113. Call and ask for “intake.”

Marlborough Hospital outpatient mental health: 508-486-5582.

McLean Hospital: 800-333-0338

Nat. Alliance on Mental Illness of MA (NAMI): Support/ Helpline: 800-370-9085,  
[www.namimass.org](http://www.namimass.org)

Parental Stress Line: 800-632-8188

RESOLVE of the Bay State, 9 Spring Street, Waltham: 781-890-2225  
 Infertility education, advocacy and support

Samaritans: 617-247-0220 suicide counseling/prevention

Social Work Therapy Referral Service: 800-242-9794 or 617-720-2828  
 Free, confidential telephone referral service to find therapist for individuals, families or groups., [www.therapymatcher.org](http://www.therapymatcher.org).

## Multicultural Networks/Coalitions

Acton-Boxborough Interfaith Laity Coalition, Ginnie Haskins:  
 978-263-0194

Arlington  
 Cultural Council: Tom Formicola 781-648-4205  
 Diversity Task Group: 781-316-3000

American Anti-Slavery Group: 617-426-8161  
 This group educates the community regarding modern day slavery and provides former slaves from the Sudan and other countries with social services.  
 Website: [www.iabolish.com](http://www.iabolish.com)

No Place for Hate Steering Committee, Lexington: 781-862-0500, ext.243

The Mayor's Office of New Bostonians: 617-635-2980

The Winchester Multicultural Network: [www.wmcn.org](http://www.wmcn.org)

## Sexual Assault

Beth Israel Hospital Rape Crisis Service: 617-667-4645 (Boston)

Boston Area Rape Crisis Center: 617-492-7273 – Cambridge, 800-841-8371 (English), 800-992-2600 (Spanish), [www.barce.org](http://www.barce.org)

Casa Myrna Vasquez: 617-521-0100, 800-992-2600, [www.casamyrna.org](http://www.casamyrna.org)

Llamanos: 800-223-5001 (24 hr), Spanish, 800-668-4889 (TTY), [www.llamanos.org](http://www.llamanos.org)

Marital Rape Information Line: 217-244-1024

Rape Abuse and Incest National Network: National Sexual Assault Hotline: 800-656-4673,  
[www.rainn.org](http://www.rainn.org)

Rape Crisis Center: 800-542-5212

## Tax Assistance

Volunteer Income Tax Assistance (VITA) program: 781-891-2714,

Bentley College, Morison 101, 175 Forest Street, Waltham, Free assistance with simple tax returns, Feb-April

Bentley Low-Income Tax Payer Clinic, services for tax controversies and immigrants – ESL outreach re: rights and responsibilities., 781-891-2083

Commonwealth of Massachusetts – Dept. of Revenue: 800-392-6089,  
[www.dor.state.ma.us/help/taxhelp.htm](http://www.dor.state.ma.us/help/taxhelp.htm)

## Translation Services

Boston Language Institute: 617-262-3500 or 617-262-3595  
[www.boslang.com](http://www.boslang.com)

English League: 617-905-4555 or 877-882-1402  
 Workplace language training, [www.englishleague.com](http://www.englishleague.com)

Medford Public Schools Department of English Language Learners: 781-393-2348  
 Teachers do translation on the side. Call for fee. Contact Diane Guarino or Loretta Tusa for more information.

### Translation Services on the Web:

[www.freetranslation.com](http://www.freetranslation.com)

[www.systransoft.com](http://www.systransoft.com): translation products

<http://babelfish.altavista.com>

[www.google.com/language\\_tools?hl=en](http://www.google.com/language_tools?hl=en): Google translation tool

<http://translation.langenberg.com>

## Volunteer Opportunities

Boston Partners in Education: 617-451-6145, [www.bostonpartners.org](http://www.bostonpartners.org)  
 Information for volunteers who want to tutor children.

Cambridge School Volunteers, Inc.: 617-349-6794, [www.csvinc.org](http://www.csvinc.org)  
 Information for volunteers who want to mentor/tutor children in Cambridge.

English At Large: 781-395-2374, [www.englishatlarge.org](http://www.englishatlarge.org)

Information, training and support for volunteers who want to tutor adult learners who live or work in Acton, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Lexington, Lincoln, Littleton, Medford, North Reading, Reading, Stoneham, Wakefield, Waltham, Wilmington, Winchester and Woburn.

Idealist.org: volunteer and paid job listings

Idealist.org Kids and Teens

Volunteer listings for children and teens who wish to volunteer can be found at: [www.idealists.org/kt](http://www.idealists.org/kt).

Literacy Volunteers of Massachusetts (LVM): 617-367-1313

Information for volunteers who want to tutor adults who live and work outside of the English At Large service area., [www.lvm.org](http://www.lvm.org)

Retired Senior Volunteer Program: 781-324-7442, ext 174

Middlesex RSVP – Lauren Reid (Malden)

[www.nationalservice.org](http://www.nationalservice.org) RSVP, [www.mves.org](http://www.mves.org) Mystic Valley Elder Services

Serve New England: [www.servenewengland.org](http://www.servenewengland.org)

If you volunteer 2 or more hours/week, you are eligible for discounted food packages from Serve New England. (see Food Assistance)

United Way of Massachusetts Bay Community Engagement Program

245 Summer Street

Boston, MA 02210

617-624-8000 or 800-231-4377

United Way is partnered with Volunteer Solutions which acts as a clearinghouse for many volunteer opportunities in organizations throughout the state. Can refer children and teens to volunteer opportunities through their Youth Program: [www.volunteersolutions.org](http://www.volunteersolutions.org)

Volunteermatch: Volunteer listings. [www.volunteermatch.org](http://www.volunteermatch.org)

## Voting Information

Massachusetts League of Women Voters: 800-882-1649 or 617-523-2999, [www.lwvma.org](http://www.lwvma.org)

LWV MA Citizen Education Fund – Voter Information Phone:

617-723-1421 or 800-882-1649, infor about gov't., [www.votinginfo.info](http://www.votinginfo.info)

Secretary of the Commonwealth – Elections Division: 617-727-2828 or 800-462-VOTE

Voter Registration [www.sec.state.ma.us/ele/](http://www.sec.state.ma.us/ele/)

Where do I vote? <http://www.wheredoivotema.com/bal/myelectronicinfo.php>

Type in your address and it gives voting location and list of local and state representatives.

## Women's Resources

Information on clearing Internet surfing history:

- [www.hopeforhealing.org](http://www.hopeforhealing.org)
- [www.earthnet.net/support/general/clear\\_cache.htm](http://www.earthnet.net/support/general/clear_cache.htm)

### Domestic Violence

See **Abuse & Neglect**.

### Health

Women's Health Network: 877-414-4447, Free mammograms, pap tests and other health services for eligible women.

### Shelters

Bristol Lodge – 24 hr availability, Waltham: 781-893-0108

Bristol Lodge offers separate shelters for adult men and women, and also serves as a conduit to the following shelters:

Hestia's House – Waltham: 781-893-6948 Shelter for mothers with children

Mary's house: 781-647-9957 Family shelter

Olivia's: 781-894-0617 Shelter for mothers with children

Sandra's Lodge: 781-899-7311 Shelter for mothers with children

REACH Beyond Domestic Violence, Emergency 24-hour hotline -Waltham and surrounding area: 1-800-899-4000 (formerly The Support Committee for Battered Women)

Safelink: 1-877-785-2020, 24 hotline for shelter space, counseling and advocacy services, support groups, [www.casamyrna.org](http://www.casamyrna.org)

Transition House: 617-661-7203, 24 hr crisis hotline, [www.transitionhouse.org](http://www.transitionhouse.org), domestic violence - emergency shelter, transitional living

### General Assistance

[www.massresources.org](http://www.massresources.org), Excellent site to begin with. Provides detailed info about the many types of assistance available to those in need living in MA.

Programs: cash assistance, child care/preschools, employment and job training, energy assistance, food, health care, housing/homelessness, legal assistance, tax credits, transportation services, resources for the disabled, noncitizens, seniors, youth

[www.mass.gov/women/resources](http://www.mass.gov/women/resources)

**Crittenton Women's Union:** 617-782-7600 [www.critwomensunion.org](http://www.critwomensunion.org). Offers:

- Housing – Emergency and transitional housing (incl housing for battered women)
- Permanent housing search and placement
- Education – Alternative High School, GED classes, college and career counseling
- Workforce Development – technology training, career development, professional training
- Family Support Services – parenting education, early literacy, health and wellness

**Rosie's Place:** 617-442-9322, [www.rosies.org](http://www.rosies.org), 889 Harrison Ave., Boston, MA 02118,  
Offers multiple services for women: shelter, Adult education program- ESL, literacy tutoring, pre-GED prep, Advocacy services re: housing, employment, physical and mental health, lunch and dinner, wellness center, grocery pantry program

**Pine Street Inn:** (617) 892-9100

444 Harrison Avenue

Boston, MA 02118

[www.pinestreetinn.org](http://www.pinestreetinn.org)

The Pine Street Inn offers daytime and nighttime outreach (advocacy, medical and psychiatric), shelter and healthcare. It provides job training and readiness, literacy training and housing services. Meals provided 365 days per year.

**Women's Lunch Place:** 617-267-1722, [www.womenslunchplace.org](http://www.womenslunchplace.org), 67 Newbury Street, Boston, MA 02116

This is a daytime shelter where homeless and poor women and their children find support, friendship, a nutritious home-cooked meal and a safe haven from the streets.